



## **Stelkia Homeowners Corporation**

April 23, 2021

RE: Telus Internet Boxes

Dear Homeowners,

It has come to SHC Board of Directors' attention that a Telus Box on the side of a unit has been tampered with, resulting in the cutting of the unit's internet cable.

Telus has investigated, and has determined the cable was not damaged by a rodent, and appeared to be cut. Telus has recommended tightly tying the Telus Box closed with Zip Ties to prevent tampering. Please do not use a lock, as it restricts Telus Technician access.

If you notice that your Telus box has been tampered with or lines cut, please call Telus and inform the property management team at [kelownaoffice@associa.ca](mailto:kelownaoffice@associa.ca) so that we can continue to monitor occurrences.

Sincerely,

Board of Directors  
Stelkia Homeowners' Corporation  
The Cottages on Osoyoos Lake  
122-2450 Radio Tower Road,  
Oliver, B.C. V0H 1T1